

timing
SOLUTIONS
track and field made simple

One system. One place. One login.



powered by the
cloud



using
wireless technology



an
end-to-end
solution

Snapshot of the Timing Solutions product range

We have developed four main products that can be used independently or as a set of interlinked products that streamline registration, results and administration processes

Our Track & Field products

RegistrationHQ

Online and offline registration of memberships with features including:

- Quick and easy registration at home or at Centre.
- Member data is fed directly into ResultsHQ.
- Ability to have club specific fee structure.
- Option to use offline application.

ResultsHQ

Results and administration management application with features including

- Ability to create event programs and recording sheets.
- Calculation of points and athlete awards.
- Online member results reporting and tickets.
- Email/sms communication to members.

RaceHQ

The hub for our innovative timing products with features including:

- A streamlined timing process that reduces manual data handling.
- Interfaces to timing gates and wireless start/finish devices.
- Optional synching to ResultsHQ for live results and tickets.

CompetitionHQ

An off-line user friendly solution for results management with features including:

- Advanced functions including countback logic for field events.
- Progression of results from heats into semis/finals.
- Synchronisation with ResultsHQ for live results & tickets.



RegistrationHQ streamlines the registration process and gives clubs the flexibility to offer member registration, fee payment and merchandise sales all in one place

How it works

Fast, simple and secure, registration can be done in a matter of minutes for new and existing members.

- 1** Families register at www.timingsolutions.com.au/registration. We also offer an offline application for clubs with limited internet access.
- 2** New users create a family profile, and add members to their profile. Existing families simply login and confirm or amend their details.
- 3** After adding or confirming members, accept Centre and State bodies Terms & Conditions and select preferred duties, if applicable.
- 4** Users can also add products and accessories offered by their Centre/Club to a shopping cart.
- 5** Pay online using Credit Card/Paypal or print your proof of registration and pay at your Centre via their preferred method of payment.



RegistrationHQ features

After registering, all athlete information is instantly available online ready for use throughout the season

There are several key features that make our registration process the most user-friendly and comprehensive on the market. These include:



Family based profile

Users create a family profile first and simply add athletes to their profile.



Duty roster

Centres can set up duty rosters and allocate activities to members. Duties can also be self-allocated during registration.

1, 2, 3

Numbering

Choose from a variety of automated or manual numbering options for your new members identification.



Age/gender caps

Additional members over your cap are placed automatically onto a wait list and added when places become available.



Live changes

All changes made by either members or Registrars are live. No more transferring registrations from third party providers.



Fee structure and payment

Centres can use their own fee and discount structure. Payments can be made via Credit Card/PayPal or in person at your centre.

ResultsHQ is a powerful online application developed to help organisations manage their track and field results more efficiently and reduce administration tasks on and off the field.



How it works

- 1 Receive member data from RegistrationHQ or synchronise automatically with IMG Clubs Online.
- 2 Choose from electronic or paper recording of results.
- 3 Enter results directly into ResultsHQ where tickets and graphs are available for live online viewing.
- 4 Calculate points, print reports and certificates
- 5 Communicate with your members via email and SMS using ResultsHQ.

What do members see?

Here are examples of web pages members will have access to on ResultsHQ:

Event dates & results



Results ticket-board



Season's PBs for events

Event	Result	Points	Season's PB
800	33.47	08	★
Long Jump	1.86	05	★
300H	1:00.34	06	★
Walk	5:44.73	02	★
High Jump	0.78	06	★
SP	4.23	06	★
Discus	9.70	05	★
LJ	2.02	05	★
TJ	4.08	02	★

ResultsHQ features

ResultsHQ can be accessed online from any internet enabled device, giving easy access & viewing for Centre officials, members and their families

With ResultsHQ, Centres will have access to the following features:



Member/Registration Data

Receive member data directly from RegistrationHQ or synchronise with IMG Clubs Online.



Programming

Set up event programs. Apply these and scoring options specific days throughout the season.



Reporting

Access and/or filter a variety of reports and certificates for results, points, attendance and more.



Member Scanning

Use barcodes or RFID tags on athletes to improve start/finish line processing of their individual details and times.



Rostering

Set up duty rosters and allocate activities, roles etc. to volunteers. Duties can also be self-allocated by members.



Results entry

Generate electronic and/or paper recording sheets grouped by age, gender, event, including names, member IDs, season's best and more.



Communication

Send bulk emails and SMS to members and Centre volunteers for club notifications, alerts, announcements and more.



User Levels

Give different access levels and login areas to users such as coaches, club registrars, athletes and parents.

An offline solution for track and field



How CompetitionHQ works

CompetitionHQ is our offline version of ResultsHQ and is the simplest and quickest way to run your small or large competition days.

- 1** Open CompetitionHQ and choose required Gender/s and Age Group/s for event.
- 2** Sort athletes via the column headings i.e. by Club, Name, PBs etc.
- 3** Enter results and receive immediate placings as well as PBs, Anomalies and Centre Record flags.
- 4** Progress heats to semis and to finals with a simple click of a button. Add/remove entrants at any time.

CompetitionHQ features up close

CompetitionHQ has been developed for Centres with limited internet access and allows you to key in results as they happen (no paper required)

With CompetitionHQ organisations will have access to the following features:



Offline results entry

Allows you to key live results straight into your laptop offline, no paper required, and upload later to ResultsHQ.



Multiple results entry

Users can enter all three attempts and software recognises and saves best results, PBs and Centre records.



High jump entry

Gives you up to 15 height attempts and provides automatic count-back logic as you go.



Merging of age/gender/event type

Lets you merge various age/gender groups into one results entry screen for one or many event types.



Progress heats to finals

Lets you roll heats into semis/finals with a simple click of the button.



Editing and updates

Allows you to add new or edit/update member details.



Paper recording sheets

Print our paper recording sheets and then key in results to your laptop taken from these sheets after.



Member imports

Manually imports member details from an excel template if running stand alone (not using ResultsHQ).



Wireless Timing Gates

Our Timing Gates are easy to set up, simple to use and allow for instant viewing, printing or upload of race results to ResultsHQ.



How our Gates work

Setting up our Wireless Timing Gates and software is simple and can be done quickly and efficiently.

- 1** Place weighted bases on the track and slot in Timing Gates.
- 2** Connect wireless device to your computer and open RaceHQ software which synchs your member and event data to your laptop automatically.
- 3** Pair software to Timing Gates and to your Wireless Start device/s.
- 4** You are now ready to run sprint and/or distance races.

Wireless Timing Gate features

Our Timing Gates will enable your organisation to increase the number of track events run per hour, while reducing the number of volunteers required to run your events

Our Wireless Timing Gates come as a package and include:

Wireless Timing Gates

Using the latest in wireless technology, our Gates deliver fast and accurate race times straight to your computer.

Gate features

- lightweight, low profile and easy to set up
- durable, can withstand up to 70km winds
- can be used on any running surface
- from 1-14 lane configurations available

RaceHQ software

Our software will capture event times with our Wireless Timing Gates and has also been developed to run with third-party gates.

Software features

- saves live results to ResultsHQ
- runs overlapping events together
- adds, edits or deletes results at any time
- runs mixed age and genders together

Accessories

Our Timing Gates package also includes the following accessories, shown adjacent:

- wireless start device to begin race
- wireless computer device for connectivity
- wheeled trolley and carry case
- one year warranty & unlimited software updates



Timing Gates, bases and carrier

RFID provides easy athlete identification and is a lightweight, accurate and ultra-mobile way to record athlete times and/or information on race day!



How RFID works

Setting up RFID and software is simple and can be done in a matter of minutes.

- 1** Distribute RFID tags to all your athletes before the race.
- 2** Connect your RFID reader to a laptop.
- 3** Start up timing software and begin your race.
- 4** At the finish-line, each athlete's RFID Tag is scanned manually (close range) or automatically via a timing mat (long range) and results are viewed or printed.

RFID features

Our RFID solution can be used instead of barcodes for athlete scanning with our RaceHQ product on short and/or distance races, cross country & fun runs

We offer short-range and close-range RFID options to suit different event needs

Long-range RFID

Long-range RFID identifies both an athlete's name and time at the finish-line or at intervals as athletes pass through a timing station in a long-distance event (no manual timing).

Close-range RFID:

Close-range RFID is used in conjunction with our Timing Gates or manual timing to improve the finish-line efficiency of races by scanning the RFID tag of an athlete into their lane or place. This allows organisations to recognise each athlete's name by a unique ID which can then be manually matched with an athlete's time. It does not record or identify athlete times.

Customise your RFID tags!

We offer sports-specific options for our RFID tags including wristbands, ankle-bands, bib tags or customised tags to suit your event. We also offer disposable or non-disposable options.



RFID ankle or wrist band

Using the latest in wireless technology, our Manual Timing option is more accurate than the traditional stop watch delivering immediate race times to your laptop

How Manual Timing works

- 1 Wireless start devices are used at the start-line (one device) and finish-line (multiple devices) to manually trigger a finish for each lane.
- 2 The startline device is attached to your cap gun while the finish-line devices are held by club officials according to the number of lanes used.
- 3 The startline device starts the clock and the handheld devices manually trigger finishing times for each athlete.
- 4 RaceHQ software then displays lane times and places, automatically based on the manual times recorded from each device.



wireless start devices and wireless dongle

What you get

Our Manual Timing option comes as a package and includes:

- Wireless timing devices (number of lanes used + wireless start device)
- RaceHQ software, wireless dongle and USB cord
- One year warranty & unlimited software updates

Display race times on the day to athletes, officials and supporters!

Race Clock

We supply digital race clocks to use for track events.

How it works

The LED race clocks are double sided and visible from 70m away. When a race starts so will the clock. You can have the race clock stop as the first place time is recorded. You can also add a second race clock and have one clock stop on first place time and the second clock run out till the end of the race.



digital race clock

What you get

Our Race Clocks come as a package and include:

Features

- 15cm double-sided LED numbers
- Tripod stand
- 12v battery supply
- Carry case

Digital Start Amplifier

We have developed a plug-in mini digital start amplifier with a sharp and distinct start sound

How it works

The amplifier is a small plugin that can be attached to your start device. An audio cable connects it to the start device. Once you have turned the power supply on, simply press the start button, which will produce a loud start sound for every race.

What you get

- 18v high power amplifier
- Long-life batteries (last the season)
- 125 Decibel horn
- Bracket to attach to start device

Website hosting

At Timing Solutions we offer website templates and hosting for your organisation.



Our website templates are clean, modern and easy to set up for users. Simply send us your content and we will populate your website for you!

Once live, maintaining your website is easy. We provide a 'back-end' webCMS that can be accessed by you for quick edits, updates and new page creations.

Your website can also be linked up to ResultsHQ online and receive live feeds and updates of event and athlete information, saving administration time for your centre!

Website templates + hosting is a monthly fee. For more information on pricing contact us on (+61) 03 9028 8207.

What you get

Website template

Free website set up and population of all club data onto your webpages.

Your own url and email

Receive a url name of your choice (if available) and email addresses for staff.

Live ResultsHQ feeds

Organisations using ResultsHQ will receive live race updates on their website.

Banner ad spaces

Providing banner spaces on your site to use or rent out to sponsors and advertisers.

Mobile-friendly format

Providing mobile friendly formatting for all website templates.

Support

We offer several support avenues to clients to ensure they get maximum use and benefit out of our products.

Our support options

Online Support Forum

From any page in ResultsHQ you can click on the support button to either:

- start a live chat with available support staff
- open a ticket with your question/issue
- track existing tickets and how they are progressing
- use the search function to find common topics and FAQs in the *Knowledge Base*, which is made up of written content and videos.

Direct webpage links

Each page in ResultsHQ has a direct link to the specific topic in the Knowledge Base, which makes it quicker than searching for a related topic.

Webinars

Watch and learn from the comfort of your own home. We can hold 'webinars' for one or many people.

Training

To make sure you feel confident using our hardware and software we offer onsite training and delivery. Otherwise via the Knowledge Base you will have access to training videos and other support materials.

Phone or Email

We are always a phone call or email away. For more information or for help and support email support@timingsolutions.com.au or call **(+61) 03 9028 8207**.

Payment/s and Pricing



Pricing

We offer customised quotes according to your Centre's track and field requirements. For more information on pricing for all our products contact our support team on **(+61) 03 9028 8207** or email info@timingsolutions.com.au



Payments

We offer three payment options when purchasing our products. These are:

- 1. Up Front:** payment via cash/cheque/EFT with delivery of specified product/s upon agreed date. Upfront payments attract a 2% discount from your total purchase (excluding freight costs).
 - 2. Deposit:** pay a 30% deposit via cash/cheque/EFT. Balance paid on delivery.
 - 3. Payment Plan:** this is for organisations who are trying to spread their cash outflow over time. We offer 12 or 24 month (+ interest) direct debit installments.
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Contact Us

For more information on our products, pricing and payments visit www.timingsolutions.com.au
For all general enquiries call **(+61) 03 9028 8207** or email info@timingsolutions.com.au

A blurred background of a grassy field at sunset. The sun is low on the horizon, creating a warm, golden glow. In the distance, the silhouettes of buildings and trees are visible against the bright sky. The overall scene is peaceful and serene.

**We look forward to
working with you!**

www.timingsolutions.com.au